



## **Kindred Healthcare Student Placement Process FAQs**

- 1. Does Kindred accept a background check or drug screen completed before entry into the therapy program?**

**A:** No. Background checks and Drug Screens completed prior to admittance into the therapy program cannot be accepted. Kindred will accept a background check and drug screen completed at the time of admittance into the school's program or a more recent check; we ask that you provide the most recent copy.  
*\*schools/students in the state of Massachusetts are required to provide both a CORI and Federal level background check.*
- 2. Can the student bring in a copy of the background check or drug screen to the facility instead of providing during the online registration process?**

**A:** No. The background check and drug screen information must be provided in advance of the student's start date. If the school faculty coordinator is unable to provide the information during the registration due to university policy, please contact the Student Program Manager before completing the registration.
- 3. What do we do if we do not run a background check or drug screen on our students?**

**A:** A background check and drug screen are required by Kindred in order to complete a clinical education placement in our facilities. The student will be responsible for obtaining and providing proof of passed completion prior to the start of their placement.
- 4. How do I know if we meet Kindred's background check and Drug Screen criteria?**

**A:** Please review our criteria on the [www.kindredrehabstudents.com](http://www.kindredrehabstudents.com) or contact your Student Program Manager.
- 5. My student's background check meets the schools criteria for acceptance but the student has negative information or an infraction on their background check that I am not sure meets Kindred's criteria?**

**A:** Please contact your Student Program Manager before confirming or registering the student, if a student has negative information or an infraction on their background check and you are unsure if it will meet our criteria. A copy of the background check will need to be provided for review of the information.
- 6. Can I hold on to the username and passwords so I can register future students that will be going to Kindred facilities?**

**A:** No. The username/password will be changed periodically; you must obtain this information from the facility Program Director each time a student is confirmed.



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- 7. I'm having trouble logging onto the website to complete the registration process, what do I need to do?**  
**A:** 3 of the Most Common issues that people have while trying to access our website are listed below. If you have additional issues from the list, please contact your Student Program Manager.
- 1.** Verify that you have the correct username and password.
  - 2.** The username and password are case sensitive; make sure everything is lower case.
  - 3.** There are no spaces when entering in the username and password.
- 8. I started my students' registration information and had to exit out because I was missing information, am I able to go back and continue the registration where I left off?**
- a.** No. Once you start the registration you must complete in full. If you have to exit the registration portal before the paperwork is submitted, you will have to start over from the beginning.